

This Cookie Policy ("Policy") explains how Ecosafe Heating Ltd t/a Ecosafe Group ("Ecosafe," "we," or "us") uses cookies and similar technologies on our website at www.ecosafegroup.co.uk ("Website").

1. What Are Cookies?

Cookies are small text files that are stored on your device (computer, tablet, smartphone) when you visit a website. They are widely used to make websites work, improve efficiency, and provide information to website owners.

2. Types of Cookies We Use

- **Strictly Necessary Cookies** – Essential for the proper functioning of our website. They enable you to navigate the site and use its features.
- **Performance Cookies** – Collect information about how visitors use our website, such as which pages are visited most often. This information is used to improve site performance.
- **Functionality Cookies** – Remember choices you make (e.g., your login details or preferences) and provide enhanced features.
- **Targeting/Advertising Cookies** – Deliver content more relevant to your interests, including targeted advertising or limiting how often you see an advert.

3. Managing Your Cookie Preferences

When you first visit our website, you will see a cookie banner giving you the option to accept or reject non-essential cookies.

- You may change or withdraw your consent at any time by adjusting your cookie settings on our website or in your browser.
- Please note that blocking certain cookies may impact your experience of the site.

Since 5 February 2026, amendments made by the Data (Use and Access) Act 2025 to Regulation 6 of the Privacy and Electronic Communications Regulations 2003 (PECR) introduced new exemptions from consent for specific low-risk cookies, including certain first-party statistics-only and appearance/preference cookies, provided clear information and a free opt-out are given – these can move from

Issue: 3	Change Note No: CNN-0058	Review Due: Sept 2027
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opt-in consent to an opt-out model. The exemptions are narrow and purpose-limited (e.g. mainstream analytics tools are generally still not exempt), so please confirm with the DPO whether any of our Performance or Functionality cookies qualify before changing the consent banner. Separately, PECR's maximum fine also rose from £500,000 to £17.5 million or 4% of global turnover from the same date, in line with UK GDPR.

4. Third-Party Cookies

Our website may use third-party cookies provided by external services (such as analytics tools or advertising partners). These cookies are beyond our control. For more information, please check the privacy policies of the relevant third parties (e.g., Google Analytics, advertising networks).

5. Cookie Duration

- **Session cookies** are temporary and deleted when you close your browser.
- **Persistent cookies** remain on your device for a set period or until you delete them.

6. Updates to This Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legislation, or our services. Please check this page regularly for updates. This Policy will be reviewed at least annually.

7. Contact Us

If you have any questions about our use of cookies or this Cookie Policy, please contact us at info@ecosafegroup.co.uk

Signed: 

Adam Marston
Managing Director
Dated: 21/09/2026

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